

OSH CARES

COMPASSION: Be selfless. Be mindful of the feelings we display and how we interact with each other and our physicians, patients and families.

ATTITUDE: Maintain a positive attitude when interacting with each other and our physicians, patients and families.

RESPECT: Use AIDET with “The Promise” when communicating with patients and families. Keep an open mind.

EXCELLENCE: Do ordinary things in an extraordinary way. Team work and helpfulness makes everyone’s work easier. Be creative, have fun and do not fear change.

STEWARDSHIP: Be aware of our environment and protect it. Be dependable and flexible to better use our time and resources.



Five Pillars of Excellence